

20th March 2020

CORONAVIRUS (COVID-19) UPDATE

As you are all probably aware Covid-19 is having a very widespread effect on day to day life at the moment. We have been carefully monitoring the situation and taking into account the official advice from Boris Johnson, the Government and the World Health Organization.

Our top priority is ensuring the safety of all our staff, residents and customers during these uncertain times.

We remain open for business and we are working hard to continue providing everything we can to support everybody at High Line Yachting.

Here's what we are doing to help you:

RESIDENTS

We will endeavour to provide all our usual services **for as long as we are allowed to** as dictated by supply availability and governmental advice. If there is likely to be any long-term differences in how we can provide these to you then a further update will be sent out.

Coal, Gas and Diesel deliveries will continue as normal. Please don't 'panic buy' - we are still receiving deliveries from all our suppliers as usual.

ALL VISITORS

All our sites will remain open at our usual hours until further notice. We are taking careful action with our hygiene in order to mitigate any unnecessary risks. This includes encouraging staff to wash their hands regularly, providing hand sanitiser for when working away from the building, and wiping down at-risk surfaces in communal areas on a more regular basis. Staff will be provided with gloves and masks when working on residential boats to protect you and them.

All staff are being monitored for any signs of infection and will be asked to self-isolate if necessary.

We would request that all residents and guests help us to maintain the following social distancing guidelines by

- Washing your hands often with soap and water for at least 20 seconds and use hand sanitiser gel if soap and water is unavailable
- Avoid touching your face as much as possible
- Cover your mouth and nose when you sneeze or cough
- Limiting contact with anyone showing symptoms of the coronavirus
- Keeping personal contact limited and aiming to stay 2 metres away from other people when out and about.
- Please don't come into the office in large groups – if you can send one person to check the post or pay a bill please do.

We strongly suggest that you phone or email through for any purchase/problems or queries.

Many Thanks